



Donor Privacy Policy

Eagle Ranch, Inc. is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that their personal information will not be traded, shared or sold.

Awareness. Eagle Ranch provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so.

Information Collected. Here are the types of donor information that we collect and maintain:

- Contact information: name, organization/church, complete address, phone number, email address;
- Information concerning how you heard about Eagle Ranch;
- Information you wish to share: questions, comments, suggestions; and
- Your request to receive periodic updates; e.g., to individuals who request it, we will send periodic mailings related to specific needs, prayer concerns, and newsletters.

No Sharing of Personal Information. Eagle Ranch will not sell, rent, or lease your personal information to other organizations. We assure you that the identity of all our donors will be kept confidential. Use of donor information will be limited to the internal purposes of Eagle Ranch and only to further the ministry activities and purposes of Eagle Ranch.

Eagle Ranch does not store donor credit card numbers or information. All donations made via credit card are processed by a secure third party, Mobile Cause, whose privacy information is available here: <https://www.mobilecause.com/privacy>.

How Information is Used. Eagle Ranch uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on news and events. Credit card numbers are used only for donation or payment processing and are not retained for other purposes or stored. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication.